



NEWS SUMMER 2019

Water Hardness in Arizona

Hard water is water that has a high content of dissolved minerals, primarily calcium and magnesium. In the southwest, low rainfall, hot weather, and high mineral content in the soil contributes to Arizona's hard water. The white, chalky film that you may find on the faucets or shower doors in your home is evidence of hard water. While hard water is not a health concern, it can be a nuisance. Here are some helpful tips for dealing with hard water:



- Run a cup of white vinegar through the coffee maker and the dishwasher rinse cycle every few months.
- Use a rinse aid in your dishwater.
- Soak showerheads and faucet aerators in white vinegar to loosen deposits.
- Spray fixtures with lemon juice and wipe with a soft cloth.
- Regularly flush your water heater.
- Consult manufacturer recommendations for dishwashers, clothes washers, and coffee makers for use with hard water.

To learn more about your water quality, please visit www.libertyutilities.com for the Annual Water Quality Report.

Signs for the Right Amount of Water for Plants



WATCH OUT FOR OVERWATERING!

Signs of overwatering your plants:

- Leaves turn a lighter shade of green or yellow
- Young shoots are wilted
- Growth is excessive
- ▶ Algae and/or mushrooms are on or around plants



WATCH OUT FOR UNDERWATERING!

Signs of underwatering your plants:

- Older leaves turn yellow or brown
- Leaves are dull, wilted, or dropping
- Leaves curl
- ▶ Stems or branches die back



SIGNS OF UNDERWATERING YOUR TURF:

- Bermuda turns blue gray
- Grass doesn't spring back after being stepped on
- It's difficult to push a screw driver into the soil







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A GUIDE TO READING YOUR LIBERTY UTILITIES BILL

- Liberty Utilities Information: Local customer service office address, website information, customer service center phone numbers and hours of operation.
- **Customer Information:** Customer name and mailing address
- Account Information: Account number, bill date, due date and service address.
- Customer Number: The digits after the dash of your account number is your customer number. This number is needed when creating an online profile through "My Account" for online billing and payment access.
- **Special Message:** Account updates and/or other important information.
- **Usage Breakdown:** A breakdown of the water usage charge for the current billing period. Residential sewer is a fixed rate. Some commercial sewer rates are based on water usage and will be reflected here.
- **Account Activity:** A breakdown of the cost related to providing safe water and reliable service. The charges include several components, including:

Monthly Minimum Charges: Service address fixed charges

for water and/or sewer.

Consumption Charge:

This is a charge for usage during the bill period.

Other Fees & Credits:

Surcharges, surcredits andlocal, state and regulatory charges.

