

## No-Cost Conservation Devices for You

Liberty Utilities believes in empowering our customers with tools to help reduce water use. To aid this effort, **we are offering easy-to-use, simple, water saving devices to our residential and commercial customers at no cost.**

These items have a range of features to help you use water efficiently, and they are easy to install on your own using basic tools found in homes or businesses.

These devices are available to current customers of Liberty Utilities while supplies last, and can be picked up in our office or will be dropped off at the service address on record. There is a limit of one kit per service address every 3 years.




**To receive a kit, you can fill out the form in our office or go online to [www.libertyutilites.com](http://www.libertyutilites.com) under the Smart Water Use page.**

## Spring Reminder! Change Your Landscape Watering!

**With spring around the corner, it's time to start planning for changes to your landscape watering.** Here's a guide to help you determine how much water your landscape needs.

To check that your plants are getting the right amount of water, use a soil moisture meter or a long screw driver to test the soil. A soil moisture meter has a scale that tells how dry or wet the soil is. Depending on your plant, you can adjust your watering according to the reading on the meter. If you don't have a soil moisture meter, you can use a long screwdriver and plunge it into the soil to ensure the moisture is 6 – 10 inches deep. This will help to ensure the plants aren't overwatered.

 <b>Landscape Watering Guidelines</b>		
<b>How Much &amp; How Often</b>		<b>Days Between Waterings</b>
Water to the outer edge of the plant's canopy and to the depth indicated. Watering frequency will vary depending on season, plant type, weather and soil.		<b>Spring Mar - May</b>
<b>Trees</b>	Desert adapted	14-30 days
	High water use	7-12 days
<b>Shrubs</b>	Desert adapted	14-30 days
	High water use	7-10 days
<b>Groundcovers &amp; Vines</b>	Desert adapted	14-30 days
	High water use	7-10 days
<b>Cacti and Succulents</b>		21-45 days
<b>Annuals</b>		3-7 days
<b>Warm Season Grass</b>		4-14 days
<b>Cool Season Grass</b>		3-7 days



## Local and Responsive. We Care.

### Caring for our Communities

Liberty Utilities takes a local, responsive, and caring approach to the community we serve. In December, we teamed up with Salvation Army for their Christmas Angel program. The Salvation Army has been providing Christmas gifts to families in need throughout the community for more than 30 years. Our team adopted 12 angels along with donating to the Salvation Army to spread some joy for kids during the holiday season.



### J.D. Power Customer Survey

We value your feedback and want to know how we're doing. Throughout the year, you may be invited via email to participate in a Customer Satisfaction survey, administered by our partner J.D. Power and Associates.

From **March 1st through March 21st** you may also access the survey directly by visiting this URL: [libertyutilities.com/watersurvey.html](https://libertyutilities.com/watersurvey.html). These surveys are an important tool that we use to measure our customer service experience. We encourage you to participate so we can ensure we are meeting or exceeding your expectations and if not, identify how we can improve.



If you have any questions about the survey, please don't hesitate to contact us.



#### Like Us! Follow Us!

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Arizona

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### DID YOU KNOW?

**Did you know that lots have a utility easement around the periphery of the lot? This easement should not be built on as utilities use that space for laying utility lines.** Here are some common Do's and Don'ts to keep in mind for utility easements.

#### DO

Make sure technicians are able to have access to the water meter, the water main, and service lines.

Keep your yard well maintained.

#### DON'T

**Don't** plant vegetation that restricts access to the water meter, the water main, or service lines.

**Don't** build fences, sheds, etc. on utility easements.

More information about your property's utility easement is available in the title report received when purchasing the property or you can review the County Records Records.

Customer Service:

844-367-2029

[www.libertyutilities.com](http://www.libertyutilities.com)

Liberty Utilities  
4055 Campus Drive  
Sierra Vista, AZ 85635