

Maintaining Our High Water Standards

We are once again proud to present our annual water quality report and pleased to report that our community's drinking water continues to meet quality standards!

You may wonder, if we are meeting standards, why we are sending this report. We do so to comply with the United States Environmental Protection Agency (EPA) and the Arizona Department of Environmental Quality (ADEQ). It also allows us to communicate with you about water quality and analytical data as well as introduce you to beneficial programs that will help to maintain and improve service we provide you.

The listed results cover sampling from January 1st to December 31st, 2014. You may notice that not all contaminants from 2014 are listed or that others that were not there in 2013 are now listed. This is because some contaminants are not required to be tested annually. All water provided by our utility must meet the water quality standards established by the EPA.

Where Does My Water Come From

Liberty Utilities (Litchfield Park Water & Sewer) Corp. drinking water comes from the Western Valley Salt River aquifer. An aquifer is a layer of permeable rock, sand, and gravel that stores the water supplying wells and springs. This particular aquifer is divided into three distinct units: the upper, middle, and lower alluvial units. Liberty Utilities draws the majority of its water from the middle and lower alluvial units located approximately 200 to 600 feet below the surface. From the three well fields, water is pumped either directly into the distribution system or into several multimillion gallon reservoirs. Before entering our system, this high-quality groundwater may undergo arsenic removal treatment then a small amount of chlorine added so that we will minimize the possibility of bacterial contamination from water line breaks. In 2014, Liberty delivered over 3.6 billion gallons of water to our customers.

Water Source Assessment

In 2003, ADEQ completed a source water assessment for 12 of the ground water wells used by LPSCO. The Assessment reviewed the adjacent land uses that may pose a potential risk to the sources. These risks include, but are not limited to, gas stations, landfills, dry cleaners, agriculture fields, waste water treatment plants, and mining activities. Once adjacent land uses were identified, they were ranked as to their potential to affect the water source. The result of the assessment was low risk for all of the 12 ground water wells, indicating that most source water protection measures are either already implemented, or the hydrogeology is such that the source water protection measures will have little impact on protection. Residents can help protect sources by taking household chemicals to hazardous chemical collection days, practicing good septic maintenance and limiting pesticide & fertilizer use.

Questions

For more information about this report, or any questions about drinking water, contact Liberty Utilities, at (623) 935 - 9367.

Important Health Information

While your drinking water meets the U.S. EPA's standard for arsenic, it does contain low levels of arsenic. The U.S. EPA's standard balances the current understanding of arsenic's possible health effects against the cost of removing it from drinking water. The EPA continues to research the health effects of low levels of arsenic which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Nitrates in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask for advice from your health care provider.

Some people may be more sensitive to contaminates in drinking water than the general public. Immuno-compromised persons such as those undergoing chemotherapy, those who have undergone organ transplants, people with immune system disorders such as HIV/AIDS and others, some elderly, and infants may be at greater risk for infection. These people should ask their health care provider about drinking water. The U.S. EPA CDC (Center for Disease Control and Prevention) guidelines on the appropriate steps to reduce the risk of infection by *Cryptosporidium, Giardia* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

Substances that Could be in Water

To ensure that tap water is safe to drink, Arizona Department of Environmental Quality prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants do not necessarily indicate that the water poses a health risk. For more information contact the Environmental Protection Agency (EPA) Safe Drinking Water Hotline at (800) 426-4791 or visit their website at www.epa.gov/safewater/hotline. For information of bottled water visit the U.S. Food and Drug Administration's website at www.epa.gov/safewater/hotline.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material; and substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial Contaminants, such as bacteria and viruses. These may come from septic systems, sewage treatment plants, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or the result of urban storm water runoff, industrial or domestic wastewater discharge, mining, farming, or oil and gas production;

Pesticides and Herbicides, which can originate from agriculture, urban storm water runoff, and residential uses;

Organic Chemical Contaminants, both synthetic and volatile organic chemicals are by-products of industrial processes and petroleum production. They may also come from gas stations, urban storm water runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or the result of industrial activity such as gas and oil production and mining.

Testing Results



During the year, Liberty Utilities (Litchfield Park Water & Sewer) Corp., takes weekly, monthly and quarterly water samples in order to determine the presence of any radioactive, biological, inorganic, synthetic organic or volatile contaminants. All of the substances listed here are under the Maximum Contaminant Level (MCL). Liberty Utilities believes it is important you know what was detected and how much of the substance was present. The state allows the monitoring of certain substances less than once a year because the concentrations of these substances do not change frequently.

Contaminant	EPA's Action Level (AL)	ldeal Goal (EPA's MCLG)	Lowest to Highest results found	Average of Detected Results	Samples Exceeding AL	Violation	Typical Sources
Lead	90% of homes less than 15 ppb*	0 ppb*	ND - 7	0.2	0	No	Corrosion of household plumbing systems: erosion of natural deposits
Copper	90% of homes less than 1.3 ppm*	1.3 ppm*	ND - 0.39	0.089	0	No	Corrosion of household plumbing systems: erosion of natural deposits

INORGANIC CHEMICALS

Contaminant	Highest Level Allowed (EPA's MCL)	ldeal Goal (EPA's MCLG)	Range of Test Results	Average of Detected Results	Date Tested	Violation	Typical Sources		
Arsenic	10 ppb*	0 ppb*	0.0048 - 0.0085	0.007	2014	No	Erosion of natural deposits, runoff from orchards and glass and electronic production waste.		
Barium	2 ppm*	2 ppm*	0.06 - 0.11	0.083	2013	No	Erosion of natural deposits, discharge from metal refineries and drilling wastes		
Fluoride	4 ppm*	4 ppm*	0.39 - 1.83	0.89	2013	No	Erosion of natural deposit discharge from metal refineries; discharge from mines		
Chromium	100 ppb*	100 ppb*	ND - 17	8.7	2013	No	Discharge from steel and pulp mills, erosion of natural deposits		
Selenium	50 ppb*	50 ppb*	ND - 5	2.5	2013	No	Discharge from petroleum and metal refineries, discharge from mines, erosion of natural deposits		
Nitrate	10 ppm*	10 ppm*	3.4 - 9.15	6.4	2014	No	Erosion of natural deposits, runoff from fertilizer use-leaching from septic tanks, sewage		

RADIOACTIVE CONTAMINANTS Violation Typical Sources Contaminant Highest Level Ideal Goal Range of Average of Date Allowed (EPA's Test Detected Tested (EPA's MCL) MCLG) Results Results Gross Alpha 15 pCi/L* 0 pCi/L* 3 - 5.4 3.9 2013 No Erosion from natural deposits Uranium 30 ug/L* 0 ug/L* ND* - 5 0.001 2010 Erosion from natural deposits No Combined 5 pCi/L* 0 pCi/L* ND* - 0.3 0.3 2012 No Erosion from natural deposits Radium

ORGANIC SYNTHETIC COMPOUND—Tested in 2013									
Contaminant	Highest Level Allowed (EPA's MCL)	ldeal Goal (EPA's MCLG)	Range of Test Results	Average of Detected Results	Violation	Typical Sources			
Di (2-ethylhexyl) phthalate	6 ppb*	0 ppb*	ND* - 1	1	No	Discharge from rubber and chemical factories			

DISINFECTANTS AND DISINFECTION BYPRODUCTS—Tested in 2014

Contaminant	Highest Level Allowed (EPA's MCL)	ldeal Goal (EPA's MCLG)	Range of Test Results	Average of Detected Results	Violation	Typical Sources
Sodium Hypochlorite (MRDL)	4 mg/L*	4 mg/L*	0.47—0.68	0.59	No	Water additive used to control microbes
Haloacetic Acids(HAA5s)	60 ppb*	NA*	0.0047—0.0076	0.062	No	Byproduct of drinking water chlorination
Total Trihalo- methanes (TTHM)	80 mg/L*	NA*	0.0215—0.0289	0.0252	No	Byproduct of drinking water chlorination

MICROBIOLOGICAL—Tested in 2014 Ideal Goal Contaminant **Highest Level** Range of Highest Present Violation **Typical Sources** Allowed (EPA's Test Month % or (EPA's MCL) MCLG) Results Absent Total Coliform NA* NA* 0 - 0 0 Absent No Naturally present in the environment

Testing of Unregulated Contaminants

Our utility is committed to protecting public health and meets or surpasses all state and federal health standards for tap water. To help advance the science of drinking water, we have been collecting data for the EPA since the Unregulated Contaminant Monitoring Rule was enacted. Collecting information about the occurrence of these compounds in water supplies is the first step in the EPA's efforts to determine whether they should be regulated.

	UNREGULATED CONTAMINANTS—Tested in 2013									
Contaminant	Highest Level Allowed (EPA's MCL)	ldeal Goal (EPA's MCLG)	Range of Test Results	Average of Detected Results	Violation	Typical Sources				
Sodium (mg/L)	NA*	NA*	58 - 235	120.2	No	Erosion from natural deposits, leaching				
Hardness (grains/gallon)	NA*	NA*	9.11—15.5	11.09	No	Erosion from natural deposits, leaching				

UNREGULATED CONTAMINANTS —tested in 2014 Contaminant Minimum Range of Test Average of Violation Typical Sources								
Contaminant	Minimum Reporting Level	Range of Test Results	Average of Detected Results	Violation	Typical Sources			
Chromium (total)	100 ppb*	2.6—16 ppb	9.3 ppb	No	Naturally occurring element; used in making steel and other alloys.			
Molybdenum	1 ppb*	1.1—6.6 ppb	3.2 ppb	No	Naturally occurring element found in ores and present in plants, animals and bacteria; commonly used form is molybdenum trioxide used as a chemical reagent.			
Strontium	0.3 ppb*	490—1,200 ppb	838 ppb	No	Naturally occurring element; historically commercial use of strontium has been in the faceplate glass of cathode-ray tube televisions to block x-ray emissions.			
Vanadium	0.2 ppb*	8.2—26 ppb	15.9 ppb	No	Associated with altered kidney function indicated by increased blood urea and mild tissue changes.			
Chlorate	20 ppb*	44—780 ppb	159.3 ppb	No	Agricultural defoliant or desiccant; disinfection byproduct; and used in production of chlorine dioxide.			
Chromium-6	0.03 ppb*	2.7—16 ppb	9.6 ppb	No	Naturally occurring element; used in making steel and other alloys; Chromium—6 forms are used for chrome plating, dyes and pigments, leather tanning and wood preservation.			
1,2,3- Trichloropro- pane	0.03 ppb*	ND*—0.05 ppb	0.0042 ppb	No	Halogenated alkane; used as an ingredient in paint, varnish remover, solvents and degreasing agents.			
1,4-dioxane	0.07 ppb*	ND*0.32 ppb	0.097 ppb	No	Cyclic aliphatic ether; used as a solvent or solvent stabilizer in manufacture and processing of paper, cotton, textile products, automotive coolant, cosmetics and shampoos.			
Perfluorohep- tanoic acid (PFHpA)	0.01 ppb*	ND*—0.03 ppb	0.005 ppb	No	Manmade chemical; used in products to make them stain grease, heat and water resistant.			
Perfluorooc- tanoic acid (PFOA)	0.02 ppb*	ND*—0.05 ppb	0.0083 ppb	No	Perflourinated aliphatic carboxylic acid; used for its emulsifier and surfactant properties in or as flouropolymers (such as Teflon), fire-fighting foams, cleaners, cosmetics, greases and lubricants, paints, polishes, adhesives and photographic films.			
Perfluorooc- tane sulfonic acid (PFOS)	0.04 ppb*	ND*—0.22 ppb	0.0342 ppb	No	Surfactant or emulsifier; used in fire-fighting foam, circuit board etching acids, alkaline cleaners, floor polish, and as a pesticide active ingredient for insect bait traps; U.S. manufacture of PFOS phased out in 2002; however, PFOS still generated incidentally.			
Perfluorohex- anesulfonic acid (PFHxS)	0.03 ppb*	ND*—-0.11 ppb	0.023 ppb	No	Manmade chemical; used in products to make them stain, grease, heat and water resistant.			

Definitions

AL (Action Level): The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a community water system shall follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

pCi/L (picocuries per liter): A measure of radioactivity.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter)

ppm (parts per million): One part substance per million parts water (or milligrams per liter)

Ug/L: Number of micrograms of substance in one liter of water.

Health effects of listed regulated contaminants

Alpha emitters (gross alpha): Certain minerals are radioactive and may emit forms of radiation known as alpha radiation. Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.

Arsenic: Some people who drink water containing arsenic in excess of MCL over many years could experience skin damage or problems with their circulatory system and may have an increased risk of cancer.

Barium: Some people who drink water containing barium in excess of the MCL over many years could experience an increase in their blood pressure.

Chromium: People who use water containing total chromium in excess of the maximum contaminant level (MCL) over many years could experience allergic dermatitis.

Copper: Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's Disease should consult their personal doctor.

Di(2-ethylhexyl) phthalate: Reproductive difficulties; liver problems; increased risk of cancer.

Fluoride: Some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or more may cause mottling of children's teeth usually in children less than nine years old. Mottling, also known as dental fluorosis, may include brown staining and/or pitting of the teeth and occurs only in developing teeth before they erupt from the gums.

Haloacetic Acids (HAA5): Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

Lead: Infants and children who drink water containing lead in excess of the action level could experience delay in physical or mental development. Children could show slight deficits inattention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.

Nitrate: Infants below the age of six months who drink water containing nitrate in excess of the MCL could become seriously ill and, if untreated, may die. Symptoms include shortness of breath and blue-baby syndrome.

Radium: Radium in excess my increase the risk of cancer.

Selenium: Some people who drink water containing selenium in excess experience hair or fingernail loss, numbness in fingers or toes and other circulatory problems.

Sodium Hypochlorite (MRDL): Some infants and young children who drink water containing chlorite in excess of the MCL could experience nervous system effects. Similar effects may occur in fetuses of pregnant women who drink water containing chlorite in excess of the MCL. Some people may experience anemia.

Total Coliform: Not a health threat in itself; it is used to indicate whether other potentially harmful bacteria may be present.

Total Trihalomethanes (TTHM): Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer.

Uranium: Some people who drink water containing uranium in excess of the MCL over many years may have an increased risk of getting cancer and kidney toxicity.

Unregulated Contaminants: Unregulated Contaminants are those for which EPA has not established drinking water standards. We monitor for these substances to assist the EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials used in plumbing components. We are responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

Health effects of listed Unregulated contaminants

Chlorate: Drinking water containing chlorate in excess over man years is associated with enlarged thyroid and mineralization.

Chromium-6: Drinking water containing chromium in excess over many years could experience allergic dermatitis.

Chromium (total): Drinking water containing chromium in excess over many years could experience allergic dermatitis.

Molybdenum: Drinking water containing molybdenum in excess over many years may experience increased uric acid levels.

Perfluoroheptanoic acid(PFHpA): Drinking water containing PFHpA in excess is associated with body weight reductions, and increased liver, kidney and brain weight relative to body weight.

Perfluorohexanesulfonic acid (**PFHxS**): Drinking water containing PFHxS in excess is associated with immune and lymphatic system, neurological, reproductive and developmental effects.

Perfluorooctanoic acid (PFOA): Drinking water containing PFOA in excess is associated with body weight reductions, and increased liver, kidney and brain weight relative to body weight.

Perfluorooctanesulfonic acid (PFOS): Drinking water containing PFOS in excess is associated with decreased body weights, lincreased liver weights, lowered total cholesterol, lowered triiodothyronine (T3)concentrations, an lowered estradiol levels.

Strontium: Drinking water containing strontium in excess over many years may develop rachitic bone (rickets).

Vanadium: Drinking water containing vanadium in excess over many years may be associated with altered kidney function indicated by increased blood urea and mild tissue changes.

1,2,3-Trichloropropane: Drinking water containing 1,2,3-trichloropropane in excess over many years has been associated with changes in blood chemistry and reduction in red blood cell mass in rates.

1,4-dioxane: Drinking water containing 1,4-dioxane in excess of 0.03 ppb per day over many years has been associated with liver and kidney toxicity. Drinking water in excess of 300 ppb is a EPA Class B2 probable human carcinogen.

Have you heard of our programs?



⇒ Low Income Rate Program

Did you know that Liberty Utilities offers alternative residential water rates to low income families? You can receive 30% off of the regular price of your water or wastewater bill. For more information please contact our business office at (623) 935-9367 or visit us online at www.libertyutilities.com.

⇒ High School Scholarship Program for upcoming 2015-2016 school year

Liberty Utilities is proud to help our graduating seniors at Millennium High School with a \$500 scholarship to the university or trade school of their choice. To participate in this program, contact the guidance councilor.

⇒ Free Landscape Audits

High water usage? Call our office for a free landscape audit. Our staff will walk your landscaping with you to identify potential leaks and high water use vegetation.

*This is a free program. We do not go into homes or back yards.

\Rightarrow E-Bill

View your bill online and stop the hassle of paper bills with E-Bill, our paperless billing program. Every month an email is sent to notify you when your bill is available for secure online viewing. E-Bill also allows you to view your account history and print your current and previous bills. Payments can be made each month as a one-time payment or you can set up worry free automatic payments with our SurePay program.

⇒ SurePay

SurePay is a worry-free way to pay your bill on time. Each month on the due date, the amount due will be transferred from your bank account to your Liberty Utilities account. Once set up, you will see that an Electronic Fund Transfer has been made, or "EFT" on you bank statement.

⇒ Conservation Counts!

Water is our most important resource. Without it we would not be here. That is why it is so important that we think about how we use water and use it wisely. Here are some great ways to get started.

- Find and fix all leaks promptly. That's water that you are paying for, but not using. Visit our office for a free booklet about leaks.
- Water your plants in the early morning or late evening to reduce water evaporation.
- When replacing old appliances, look for the WaterSense and EnergyStar labels.

Questions

For more information about this report, drinking water, or these programs, please call Liberty Utilities, at (623) 935 - 9367.

Este informe contiene información muy importante sobre su agua potable. Por favor lea este informe o comuniquese con alguien que pueda traducer la informacion.