



Due to minimal walk-in payments and the growing number of customers choosing to pay online or through automatic payment options, **our walk-in center will be permanently closed as of November 14, 2025.**

Our customer service teams are now centralized to better serve you. If you have any questions about your bill, service, or are experiencing a potential hardship, our team is here to help via phone or through our website. **Our customer service team is here to support you and is available to take your calls Monday through Friday, from 7:30 am to 4:30 pm, at 844-367-2030. Our website is <https://libertyutilities.com/> or use the QR code below.** We are here to help.



We remain committed to supporting our customers and providing convenient, responsive service.

For alternate ways to pay your bill, please see below:

- Automatic payments
- Online payments
- Phone payments
- Mail payments
- Authorized Payment Agents
- Drop-box payments

Scan here for more details on our variety of payment options:

