



Liberty's Curtailment Plan: Stage 2

FAQs



What is a curtailment plan tariff?

A curtailment tariff is an approved tariff by the Arizona Corporation Commission that allows a utility company to implement water conservation measures, including requesting customers to reduce water consumption.

What Curtailment Stage is Liberty currently in?

Liberty activated Stage 2 on July 9, 2024. Under Stage 2, Liberty is requesting customers to **voluntarily** conserve water and are encouraged to follow the recommended watering schedules.

Why is Liberty activating Stage 2?

Liberty has met the criteria for activation of Stage 2 under the amended Curtailment Plan Tariff. Under Stage 1 of the Curtailment Plan Tariff, Liberty is deemed to be operating normally and no curtailment is necessary but conservation efforts are encouraged. The criteria for going into Stage 2 is having water storage or well production less than 80% of capacity for 48 consecutive hours, and there is reasonable belief that the Company will be unable to meet anticipated water demand on a sustained basis.

Will my pressure be impacted?

No, your pressure is not expected to be impacted. Liberty is actively monitoring reservoir levels and system pressures and will continue to communicate any further updates.

Will I be fined for not following the schedule?

No. This is a request for customers to **voluntarily** conserve.

How can I help conserve water?

During Stage 2, ways to voluntarily conserve include:

- Using the following voluntary outdoor watering schedule:

| Voluntary Outdoor Watering Schedule | | |
|-------------------------------------|--------------------|-------------------|
| Address Ends In | 1, 2, 4, 7, or 0 | 3, 5, 6, 8, or 9 |
| Watering Days | Monday Thursday | Tuesday Friday |

- Eliminate runoff from outdoor irrigation.
- Use a shut-off hose nozzle if using a hose.
- Do not wash driveways or sidewalks, use a broom instead.
- Fix indoor and outdoor leaks.
- Use water saving devices and measures indoors and outdoors.

What about construction water?

There is no potable water used for construction for the duration of the summer.

Where can I find more information on the curtailment plan?

For more information on the Curtailment Plan, please visit our website at <https://libertyutilities.com/az/curtailment/> or scan the QR code below.



www.libertyenergyandwater.com