

# LIBERTY UTILITIES (GOLD CANYON SEWER) CORP.

Docket Nos. SW-04361A-21-0325; SW-02519A-21-0326; SW-04316A-21-0359; SW-02519A-21-0360

## CUSTOMER ASSISTANCE PROGRAMS

Decision No. 78871 approved a Customer Assistance Tariff (CAT), which contains the following programs: (1) Low Income Program; (2) Deployed Services Member Program; and (3) Disabled Military Veteran Program (collectively, the "Customer Assistance Programs"). A Liberty Gold Canyon customer who qualifies for more than one program will receive benefits from only one program per year. Eligible customers are required to complete an application and supply proof of income. Enrolled customers must reapply every year, or sooner, if requested. The CAT is limited to 835 customers.

### CAT SURCHARGE

Effective March 1, 2023, Liberty Gold Canyon is authorized to assess a surcharge each month to the bills of non-participating customers for recovery of program costs. The CAT surcharge will be calculated annually based on a twelve-month period of January 1 through December 31 and implemented on customer bills in February of each year. The first CAT surcharge will be assessed in February 2024.

### Low Income Program

The Low Income Program is designed to provide relief to the Company's lower income customers. A 15% discount is applied to the bills of those residential customers who meet the program qualifications.

Qualifying annual incomes are set at 150 percent of the 2023 federal poverty levels as follows:

No. of Person in Household	Total Gross Annual Income
1	\$21,870
2	\$29,580
3	\$37,290
4	\$45,000
5	\$52,710
6	\$60,420

For each additional person residing in the household, add \$7,710

### Deployed Services Member Program

The Deployed Services Member Program provides a 15% discount to the bills of deployed active service members of the U.S. Military (e.g., Air Force, Army, Coast Guard, Marines, and Navy) who meet program qualifications. Eligible customers must submit a redacted copy of the deployment orders.

Qualifying annual incomes are set at 200 percent of the 2023 federal poverty levels as follows:

No. of Person in Household	Total Gross Annual Income
1	\$29,160
2	\$39,440
3	\$49,720
4	\$60,000
5	\$70,280
6	\$80,560

For each additional person residing in the household, add \$10,280

### Disabled Military Veteran Program

The Disabled Military Veteran Program provides a 15% discount to disabled members of the U.S. Military who meet program qualifications. Eligible customers must submit proof of discharge due to disability from service. Qualifying annual incomes are set at 200 percent of the 2023 federal poverty levels (as set forth above).

**For copies of Customer Assistance Programs forms contact Customer Care at (844) 367-2030 or visit Liberty's offices, 14920 W. Camelback Rd., Litchfield Park, AZ, 85340.**

**Customer Care: (844) 367-2030**  
**Emergencies: (623) 935-3395**