

Application and Agreement

For Residential Water/Wastewater Service



The undersigned "Customer" requests utility service at the described service address ("premise") from "Company" (Liberty) and agrees to be governed by and comply with all applicable laws, rules, regulations, tariffs and orders governing such services as they may be, from time to time, amended. Customer also agrees:

1. To assume responsibility for installing, inspecting, maintaining and repairing any piping or other water facilities on Customer's side of the meter; to make certain all water-using facilities are turned off before water service is started; to safeguard all Company property installed in or on premises; to keep all Company property (including meter) in or on the premises unobstructed and accessible to Company.
2. Company is not responsible for any damages to the premises from flooding due to condition of water facilities or appliances on Customer's side of meter or for negligence of third person or forces beyond the control of Company resulting in any interruption of service or damages to Customer or Customer's premises. Company does not guarantee uninterrupted service or service at a specific water pressure or gallons per minute flow rate.
3. Meters will be read and bills rendered monthly. Bills are due when rendered. Failure to receive bills or notices shall not prevent such bills from becoming delinquent, nor relieve the Customer of Customer's obligations.

PLEASE PRINT

Date Applied _____ Service Start Date _____ Owner? _____ Tenant? _____

Applicant Last Name _____ Applicant First Name _____

Place of Employment _____ Email Address _____

Home Phone _____ Alternate Phone _____

Social Security Number _____ Date of Birth _____

Driver's License Number _____ State _____

Co-Applicant Last Name _____ Co-Applicant First Name _____

Place of Employment _____ Email Address _____

Home Phone _____ Alternate Phone _____

Social Security Number _____ Date of Birth _____

Driver's License Number _____ State _____

Service Address _____

City _____ Zip Code _____

Mailing Address (if different) _____

City _____ State _____ Zip Code _____

Under penalties of perjury, I declare that to the best of my knowledge and belief, the above information is true, correct, and complete.

Customer Signature _____

Deposit Required

Please note: A deposit may be assessed on your first bill.

Am I required to pay a deposit if I am transferring service?

If you are an existing customer transferring service, you may be required to pay a deposit. This is determined by your payment history over the last 12 months.

How can my deposit be waived?

The deposit can be waived if you sign up for automatic payments. Automatic payments is a process where funds are transferred from your bank account and applied to your Liberty account on the due date printed on your statement. If you would like to sign up for automatic payments, you can go to libertyenergyandwater.com. The application form is located on the "Automatic Payments" page under the Customer Service dropdown.

Liberty will accept a letter of credit verification from a utility company where service was received for at least 12 consecutive months within the past two years.

Once an acceptable Letter of Credit has been received, a verification check will be performed, and service will be scheduled for connection.

An acceptable Letter of Credit will contain the following:

- No more than two delinquent payments in the last 12 months
- No returned checks in the last 12 months
- No disconnection of service for non-payment in the last 12 months

When will my deposit be applied to my account?

Your deposit will be retained until you have achieved 12 consecutive months of prompt payment history. Once good payment history is established, your deposit plus interest, will be applied to your 13th month bill. If you disconnect service before your deposit is applied, it will be credited to your final bill.

Good payment history consists of:

- No more than 2 late payments within 12 consecutive months
- No disconnections of service for nonpayment within 12 consecutive months