

Account Information

Customer Name: **ROBERT SMITH**
Service Address: 123 Anystreet, ANYTOWN AZ US 85340
Account Number: 000123456789



What do I owe?

\$87.95

How much did I use?

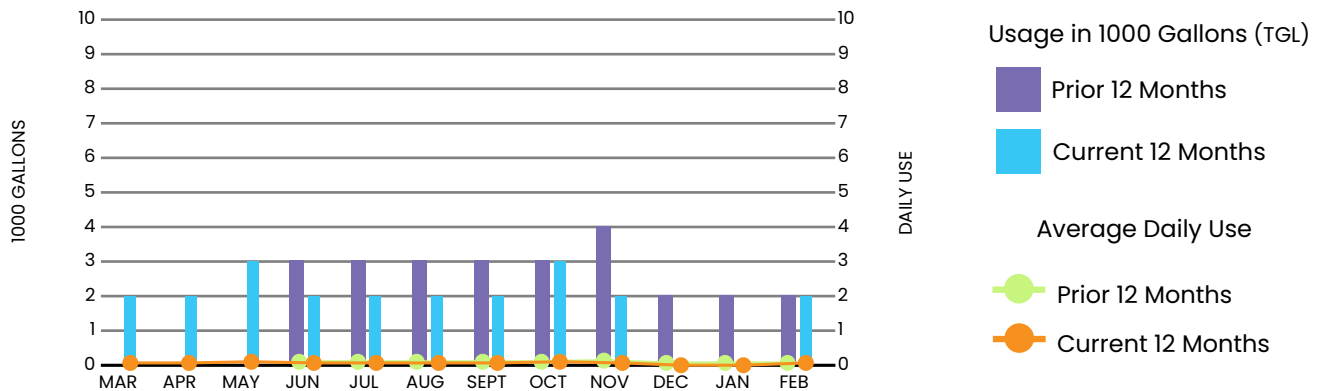
1,830

Gallons

When is it due?

May 1, 2023

Your Monthly Water Use At a Glance



energy and water for life

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: 000123456789
Service Address: 123 Anystreet
Bill Date: 10-APR-2023
Due Date: 01-MAY-2023

\$87.95
Amount Due

Amount Enclosed

REMIT TO:
LIBERTY UTILITIES AZ
PO BOX 80744
CITY OF INDUSTRY CA 91716-8417

ROBERT SMITH
123 ANYSTREET
ANYTOWN AZ US 85340

31762000076879870123456789

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.



Important Information

Customer Service

844-367-2030

Website

www.LibertyEnergyandWater.com

Phone Service for Hearing and Speech Impaired

7-1-1

Emergency

520-281-7000 (available 24/7)

Social Media

Facebook: @LibertyUtilAZ

Twitter: @LibertyUtil_AZ

Call before you Dig:

8-1-1



Other Information

General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

Mail to:

Liberty
14920 W Camelback Rd.
Litchfield Park, AZ 85340

Dispute Resolution

If you have called Liberty and are unable to resolve a dispute, you may call 844-367-2030 prior to the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!

Medical Emergency

Special protections are available. Contact a Customer Service Associate for information at 844-367-2030.

Return Check Policy

All returned checks are subject to a return check fee and tax. All past-due amounts and the amount of the check must be paid to avoid interruption of your service.

Payment Policy

All payments should be mailed in sufficient time to ensure receipt before the printed due date. Accounts which remain unpaid after the due date may be subject to a late charge.

Regulations and Rates

Water and Sewer rates are approved by the Arizona Corporation Commission:

Phoenix Office

1200 W Washington,
Phoenix, AZ 85007
602-542-4251

Tucson Office

400 W Congress,
Tucson, AZ 85701
800-222-7000

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

844-367-2030



Mail Payments

Liberty Utilities AZ
PO Box 80744
City of Industry, CA 91716-8417



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the Remaining Installment Plan amount to be billed.

Account Activity for Your Water Service from 01/07/2023 - 02/07/2023

Rate: Water Service 3/4" Meter

Next Scheduled Meter Read Date: 03/07/2023

Point of Delivery ID: 00000000000012345678



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	Gallons Used	Multiplier	Usage
BWC123456789	Actual	32	1/7/23 - 2/7/23	604665	602835	1830	0.001	2

What am I paying for? **Additional messages**

Previous Balance as of 04/10/2023	\$ 44.32
Payment(s) Received as of 04/10/2023	\$ 0.00
Balance Forward	\$ 44.32

Providing you with safe, reliable, and clean water is our number one priority. Visit libertyenergyandwater.com and click "Water Quality" under the Safety tab to review annual water quality reports and more.

Current Charges

	QUANTITY USED	COST PER 1000 GALLONS		
WATER CHARGES				
Water Service Charge			\$	34.35
Water Usage Charge	1.83 TGL	\$ 3.15000	\$	5.76
ADEQ Charge	1.83 TGL	\$ 0.00650	\$	0.01
TOTAL WATER CHARGES			\$	40.12
OTHER CHARGES				
ACC Assessment Fee 40.11 * 0.2390%			\$	0.10
TOTAL OTHER CHARGES			\$	0.10
TAX CHARGES				
State of AZ Sales Tax \$40.11 @ 5.6%			\$	2.25
County of Maricopa \$40.11 @ 0.7%			\$	0.28
City of Surprise \$40.11 @ 2.2%			\$	0.88
TOTAL TAX CHARGES			\$	3.41
TOTAL CURRENT CHARGES			\$	43.63

Total Amount Due **\$ 87.95**